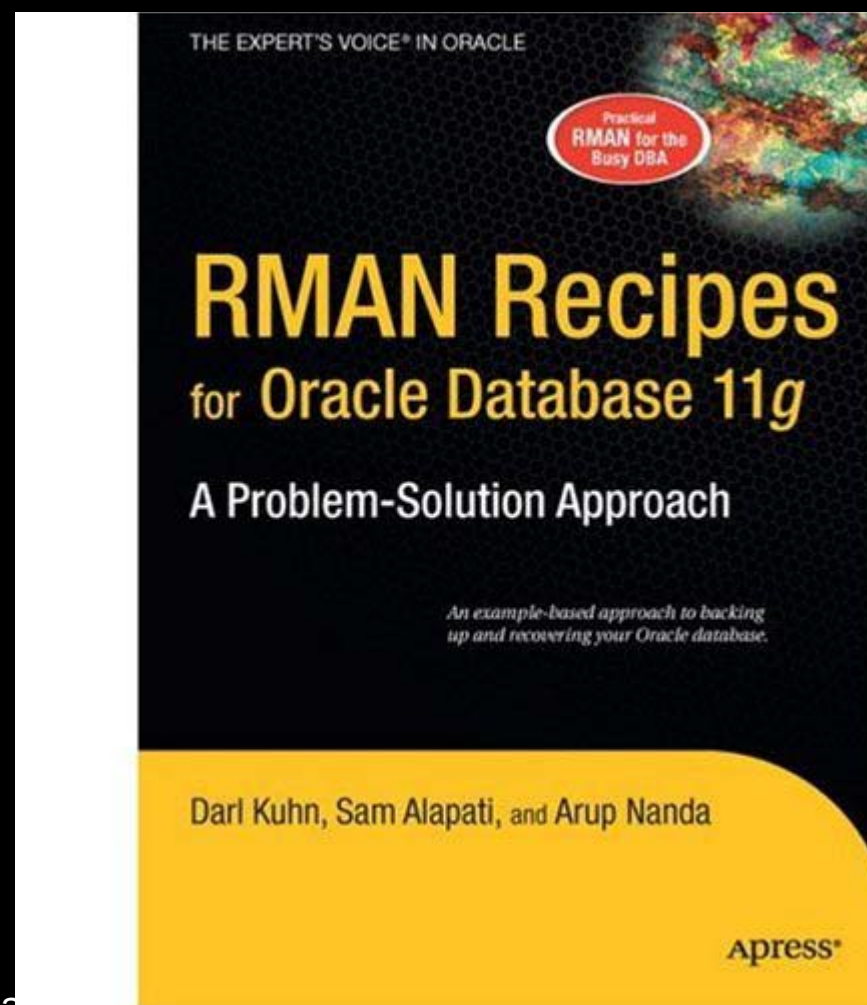

Real World
DBA Best Practices

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Who am I

- Oracle DBA for 14 years and counting
- Speak at conferences, write articles, 4 books
- Brought up the Global Database Group at Starwood Hotels, in White Plains, NY



Why this Session

- I have seen and heard too many Rules of Thumb and “Best” Practices.
 - Some of them could be questionable, misleading or even downright wrong!
- Warning: I am questioning everything, leaving nothing to “expert opinions”.
- Sometimes against Oracle recommendations as well!
- prolignence.com/downloads.html

Guidelines

- Best practices must be justified

- 🧠 *“Use Oracle Flexible Architecture for directory layout”*

- 🧠 *“Ummm ... why?”*

- 🧠 *“Because, it’s the best practice, stupid!”*

No Justification → Not Acceptable

- It must apply to all cases or show clearly where it’s applicable

- 🧠 *Best practice is to hot-backup the database*

- 🧠 *Unless, there is a performance gain by running in NOARCHIVELOG mode*


- You must understand. What, How, Why, Why Not – ask these.

Different Oracle Homes

- Traditional Approach:
 - /u01/app/oracle/10.2
 - Patches are applied to the same OH
- Suggestion:
 - Use a *different* Oracle Home for each upgrade and patching
 - Starter OH: /u01/app/oracle/10.2/db1
 - In next patch, create a different OH
 - /u01/app/oracle/10.2/db2
 - Apply the patch *here*, not on db1

New Approach

Step	Traditional	Proposed
1	Shutdown DB	
2	Apply Patch	Apply Patch in New Home
3		Shutdown DB
4		Change OH
5	Startup DB	Startup DB



***Database Down* upto 3 hours Could be 5 mins**

100% effective in software only changes

New OH Each Time

Current OH: /u01/app/oracle/10.2/db4

New OH: /u01/app/oracle/10.2/db5

1. Reduction in risk of new code.
 - Patch fails -> reset the OH to the old one – db4 and restart the db
 2. Diff is possible, what changed by the patch
 3. Catalog scripts (c*,u*,catalog, catproc) preserved
 4. Some binaries are available on older OH
 5. OPatch "bugs" are also mitigated
- Add to Inventory

```
./runInstaller -silent -attachHome -invPtrLoc  
./oraInst.loc ORACLE_HOME="/u01.../db5"  
ORACLE_HOME_NAME="OraHome102_5"
```

ASM Home \neq DB Home

- ASM is embedded in the Database code; so no need to have a different Ora Home
- Suggestion:
 - Create a different OH for ASM, even though it will be initially identical to DB Ora Home
 - `/u01/app/oracle/10.2/db1`
 - `/u01/app/oracle/10.2/asm1`
 - Apply patches specific to product to OH
 - `./runInstaller -silent -attachHome -invPtrLoc ./oraInst.loc`
`ORACLE_HOME="<Oracle_Home_Location>"`
`ORACLE_HOME_NAME="<Oracle_Home_Name>"`

Set Audit Trail

- Set `audit_trail = db [or, db_extended]`
Even if you do not need to audit
- True or False: Setting `audit_trail` to DB will start auditing and increase I/O?
- FALSE! You need to issue `AUDIT` statements as well, e.g.
 - `SQL> AUDIT SELECT ON EMP; .`
- This parameter needs a recycle; so set it even if you don't plan on using it.
- 11g already has it by default!

Set some parameters

- Set some parameters (These are not modifiable by ALTER SYSTEM).
- `_trace_files_public = TRUE`
 - Sooner or later you need to give access to some trace files to developers
- `utl_file_dir = '/tmp'`
 - Don't need that because of directory objects
 - Required for creating Log Miner Dictionary on Flat File

Dump "OFA"

- Oracle Flexible Architecture (OFA)
/u01/app/oracle
 - ↳ admin/SID/bdump
 - ↳ admin/SID/udump
 - ↳ oradata/SID/*datafiles*
- Does not allow separation of filesystems for security, performance, physical location, etc.
- Does not allow for passive failovers

Non-OFA Layout

- Suggested Layout

 - /oracle

 - ↳ admin/SID/* - not allowed to users

 - /u01/udump – allowed for users

 - /prddata/SID/mount1/*datafiles* – *high performance*

 - /prddata/SID/mount2/*datafiles* – *low performance*

- This mount point naming convention –
/prddata/SID/mount1– allows passive failover. MP unmounted from one host and mounted to the passive node.
- On QA, use /qadata/SID/mount1/... naming convention; so both prod and qa can be mounted without risk of name collision

Audit Session

- Auditing is expensive; we need biggest bang for the buck - *Session Auditing*

```
SQL> audit session;
```

[11g has it by default]

- Purpose:
 - Calculate CPU consumption and profile users
 - Calculate I/O used by users
 - Identify if someone's account was locked after repeated wrong passwords

Understand the CPU Usage

```
select username, to_char(logoff_time,'mm/dd') ts,  
       count(1) cnt,  
       sum(session_cpu) sum_cpu, avg(session_cpu) avg_cpu,  
       min(session_cpu) min_cpu, max(session_cpu) max_cpu  
from dba_audit_trail  
where logoff_time between '&start_date' and '&end_date'  
group by username, to_char(logoff_time,'mm/dd')  
order by username, to_char(logoff_time,'mm/dd')
```

Output

USERNAM	TS	CNT	SUM_CPU	AVG_CPU	MIN_CPU	MAX_CPU
USER1	04/04	3	918	306	17	859
USER2	04/04	36	15,286	425	0	4,094
USER3	04/04	3	794	265	174	379
USER4	04/04	187	396,299	2,119	1	124,274

Know Activity by Users

```
select username, to_char(logoff_time,'mm/dd') ts,  
       sum(logoff_lread) lread,  
       sum(logoff_pread) pread,  
       sum(logoff_lwrite) lwrite,  
       sum(session_cpu) scpu  
from dba_audit_trail  
where logoff_time between '&start_date' and '&end_date'  
group by username, to_char(logoff_time,'mm/dd')  
order by username, to_char(logoff_time,'mm/dd')
```

Output

Logical Reads

Physical Reads

Logical Writes

Session CPU

USERNAME	TS	LREAD	PREAD	LWRITE	SCPU
USER1	04/04	283,271	10,858	33	918
USER2	04/04	4,570,965	6,225	2,854	15,286
USER3	04/04	601,838	1,988	26	794
USER4	04/04	33,639,028	4,545,505	1,083,473	396,299

Useful for capacity planning for CPU and I/O, setting appropriate values in profile and so on.

Trace Account Locks

- Identify when someone's account was locked

```
select to_char(timestamp, 'mm/dd/yy hh24:mi') ts,  
       os_username, userhost, returncode  
from dba_audit_trail  
where username = 'ARUP'  
order by timestamp;
```

Output

TS	OS_USERNAME	USERHOST	RETURNCODE
01/10/07 14:12	arupnan	CORP\UPNANT	0
01/10/07 15:12	arupnan	CORP\UPNANT	0
01/11/07 04:00	orandsp	hndspdb1	1017
01/12/07 04:00	orandsp	hndspdb1	1017
01/13/07 04:00	orandsp	hndspdb1	1017
01/14/07 04:00	orandsp	hndspdb1	1017
01/15/07 04:00	orandsp	hndspdb1	28000

Wrong
Password

Login
OK

Account
Locked

Audit DDL

- Because someone will always complain, what happened to his/her table
.... and you are the DBA and you are saying you don't know what happened to it?!!!!!!!!!!!!
- SQL: `AUDIT TABLE BY SESSION;`
- `stmt_audit_option_map` shows the statements
- `AUDIT ALL BY SESSION` does most DDLs
- *Caveat:* in DW environments, users create and drop a large number of tables; so this may not be advisable.

No .LOG for Redos

- Common Practice:
 - Redo logs are named <Name>.log
- Problem:
 - Deletion of log files via some cron that deletes “.log” files generated, e.g. sqlnet.log.
 - Remote listener attacks can potentially change the listener log to redo1a.log
- Suggestion:
 - Choose .redo or .rdo for redo log files.

Listener

- Set Admin Restrictions in LISTENER.ORA
 - Set `ADMIN_RESTRICTIONS_LISTENER=on`
 - This prevents online modification of the listener parameters
 - Modify the `listener.ora` file and use
`$ lsnrctl reload`
 - Completely online operation.
- Why?
 - This forces you to place comments in the `listener.ora` file to document why a change was made
 - Eliminates the risk of remote listener hijacking threats, a common listener vulnerability

External Procedures

- Common Practice
 - The listener.ora has External Procedures
- Problem
 - Extprocs are external programs running as "oracle"
 - Gateways for many hacker attacks.
 - Most people don't use it; yet it's defined by default
- Recommendation
 - Remove it from listener.ora
 - If needed, use a different listener, with only extproc
 - In case of any threats, you can shut it down while not affecting normal database traffic

Create a Controlfile on Trace

- Execute:

```
SQL> alter database backup controlfile to  
trace as '/path/cr_db.sql' reuse;
```

- It creates a CREATE CONTROLFILE script
 - You can use it to recreate controlfile
 - Or, the database itself
 - Self documenting the datafiles and redo logs
- Change Control:
 - Write a separate file for each day
 - Do a diff to find the added files, redo logs, etc.

Build a Metadata Repository

- Use Data Pump to Create a Repository of Objects, Grants, Tablespaces, etc.:

```
$ expdp u/p content=metadata_only full=y  
  directory=tmp_dir dumpfile=md.dmp
```

- Import this to create an SQL File

```
$ impdp u/p directory=tmp_dir  
  dumpfile=md.dmp sqlfile=md.sql
```

- See my paper: Datapump: Not Just for Data Movement

Validate Database

- Use RMAN Validation Option

```
RMAN> backup validate database  
archive log all;
```

Then check for corrupt blocks in view
`v$database_block_corruption`

- Logical Corruption

```
RMAN> backup validate check logical  
database archive log all;
```

Preview RMAN Restore

- Always preview a restore
 - RMAN> restore tablespace users preview;
- Does not actually restore but checks the availability of files
- Not the same as VALIDATE
 - Preview checks what files are required
 - Validate assumes you know that
- Not the same as TEST
 - RMAN> restore tablespace users test;
 - Preview does not actually start the recovery process; so the tablespace need not be offline.
 - Test needs it to be OFFLINE


```
RMAN> restore tablespace users preview;
```

List of Datafile Copies

Key	File S	Completion Time	Ckp SCN	Ckp Time	Name
173716	238 A	30-MAR-07	62872433554	30-MAR-07	/f.rman
... And so on ...					
173775	2074 A	31-MAR-07	62918498516	31-MAR-07	/j.rman

no backup of log thread 1 seq 92170 lowscn 62872343042 found to restore

... And so on ...

no backup of log thread 1 seq 92173 lowscn 62902345362 found to restore

List of Archived Log Copies

Key	Thrd	Seq	S	Low Time	Name
92212	1	92174	A	30-MAR-07	/PROPRD1_1_92174_525355299.arc
... And so on ...					
92239	1	92201	A	01-APR-07	/PROPRD1_1_92201_525355299.arc

Media recovery start SCN is 62872433554

Recovery must be done beyond SCN 62948207913 to clear data files fuzziness

Finished restore at 06-APR-07

Save RMAN Log

- You copy to tape:
 - RMAN backup files
 - Init file
 - Archived logs
 - But not RMAN Log files, do you?
- RMAN Logs contain information about the backup pieces, names, location, etc.
- Proves invaluable during recovery

```
input datafile fno=00084 name=/f1.dbf
output filename=/backup/loc3/data D-
  CRMPRD_I-79785763_TS-DWT_ODS8_RES_FN
  0-96_43ie2scm.rman tag=FULLBKPFS
  recid=174298 stamp=618757792
```
- Allows you to look for specific files from backup sets

DBID

- Important for Recovery
- Note the DBID and keep it in a separate place
- Write DBID to alert log every time backup is taken

```
declare
    l_dbid number;
begin
    select dbid into l_dbid
    from v$database;
    dbms_system.ksdwrt(2, 'DBID=' || l_dbid);
end;
```

Do Not Use SPFILE

- SPFILE Advantages:
 - Can be on shared filesystem, incld. on ASM
 - Can be backed up by RMAN
 - Can be updated automatically by command line by `ALTER SYSTEM SET ... SCOPE = SPFILE;`
 - In 11g, `CREATE SPFILE FROM MEMORY`
- SPFILE Disadvantage
 - Older version overwritten
 - Comments possible; but only for the current entry

PFILE Advantages

- Place comments in the init.ora file

```
# AKN 3/20/06 added because ...  
# RJN 4/10/06 changed from 1M to 2M  
# JER 10/3/06 changed from 2M to 4M  
# DFW 12/7/06 changed from 4M to 6M SR# ...  
log_buffers = 6M
```

- Has a history of changes, with the names and dates of changes
- Very useful for troubleshooting and for record keeping

If you must use SPFILE

- Make sure you have a version control system in place to track parameter changes
- Example:
 - SQL> create pfile='/tmp/a' from spfile;
 - Check diff between this and the previous
 - Write the differences to a log file
- In Oracle 11g, you can create PFILE from memory:
SQL> create pfile='...' from memory;

New Oracle User for Clients

- Problem:
 - App running on the DB server, needs SQL*Plus
 - \$OH/bin/sqlplus is not accessible to world
- Common Solution:
 - Change \$OH permissions to allow all others
 - Make app part of the “dba” group
- Suggestion:
 - Create a separate Oracle user: “appora”
 - Install the Oracle client under that user

Reliable Archivelog Location

- Rate the most important
 - Datafiles
 - Archivelogs
 - Backup of datafiles
- Most important is *archivelogs*
 - If datafiles are lost, they can be recreated
 - Archived logs are *never* recreatable
 - Missing archived logs = halted recovery
- Separate DB Backup from Archived Logs
- Flash Recovery Area
 - Do NOT use for Archived Logs

Multiple ASM Disk Groups

- Common Practice
 - Create a single disk group for everything, because it simplifies administration
- Problem
 - If a single disk encounters a problem, you affected everything
- Recommendation
 - Create at least 4 groups for database – Data, Index, Redo1 and Redo2. Arc Log and Backup separate.
 - If index diskgroup has an issue, you can at least rebuild the indexes
 - May not be relevant for a large number of small DBs

Use oraenv

- Oracle supplied tool, in \$OH/bin
- Look up the OH in /etc/oratab or /var/opt/oracle/oratab (in Solaris)
- Use this instead of manually issuing `export ORACLE_HOME=..., ORACLE_SID=...`
- Why this?
 - One place for ORACLE_HOME info
 - It makes your job easier while changing OH
 - It makes a consistent interface – jobs, commands

Using ORADEBUG

- Problem:
 - Database Issue; you want to use oradebug; but SQL*Plus hangs!
- When SQL*Plus does not work, use
`$ sqlplus -prelim`
It does not establish a connection
You can run ORADEBUG now

Parallel Query Groups (RAC)

- In a RAC Database, parallel query slaves can go to any instance, causing inter-instance traffic to go up.
- To control this, put in init.ora (static)
MYDB1.INSTANCE_GROUPS='node1', 'all_nodes'
MYDB2.INSTANCE_GROUPS='node2', 'all_nodes'
- When using PQ, use:
SQL> ALTER SESSION set
parallel_instance_group = 'node1'
- This will force the PQ slaves to go to only node1; not to node2.

Dumping

- Data block

```
alter system dump datafile d block b;
```

- The rest:

```
alter session set events 'immediate trace  
name <Key> level 10';
```

- Controlfile CONTROLF
- File Headers FILE_HDRS
- Redo Headers REDOHDR
- System State SYSTEMSTATE
- Process State PROCSSTATE
- Library Cache LIBRARY_CACHE

```
alter session set events 'immediate trace  
name LIBRARY_CACHE level 10';
```

Kill Inactive Sessions

- Problem:
 - Some apps, especially web apps under connection pool, remain inactive draining resources.
- Suggestion:
 - Use resource manager and set the inactive session disconnect timeout
- Why RM, why not Profiles?
 - RM allows you to turn on and off via scheduling and event. Profiles are hard coded.
 - RM allows service name based control

Enable Service Names

- In the instance, check service names present already:

```
SQL> show parameter service_names
```
- Create additional service names:

```
SQL> alter system set service_names =  
    'SVC1', 'SVC3', 'SVC3';
```
- Check is listener is listening for these:

```
$ lsnrctl services
```
- In RAC, you should use SRVCTL:

```
$ srvctl add service -d MYDB -s SVC1 ...
```

Raw Devices

- Use one size for devices and add them to tablespaces.
- Common Use:
 - Create a raw device of 100GB in name /dev/./users01.dbf
 - Create tablespace USERS with the raw device
 - When USERS need more room, expand the raw device.
- Recommended Use:
 - Create raw devices of 30GB named /dev/.../d1, d2, etc.
 - Create tablespace with the devices d1, d2 and d3.
 - When USERS need more room, add a new device
- Advantages
 - No outage
 - Reuse devices

Scripts

- Deletion of trace files older than some days.

```
DAYS=2
```

```
find /u02/app/oracle/admin -name "*.log"  
-ctime ${DAYS} -exec rm {} \;
```

```
find /u02/app/oracle/admin -name "*.trc"  
-ctime ${DAYS} -exec rm {} \;
```

```
find /u02/app/oracle/admin -name "*.trw"  
-ctime ${DAYS} -exec rm {} \;
```

```
find /u02/app/oracle/admin/*/cdump -ctime  
${DAYS} -exec rm -r {} \;
```

- This clears up enough log files and trace files from OH, a major cause of failure.

Aliases

- Aliases make some repetitive job faster and quicker

```
alias bdump='cd  
  $ORACLE_BASE/admin/$ORACLE_SID/bdump'  
alias pfile='cd  
  $ORACLE_BASE/admin/$ORACLE_SID/pfile'  
alias obase='cd $ORACLE_BASE'  
alias tns='cd $ORACLE_HOME/network/admin'  
alias oh='cd $ORACLE_HOME'  
alias os='echo $ORACLE_SID'
```

To ASSM, or not?

- Automatic Segment Space Management
 - Uses bitmap of free space on the block; no need to check the UET\$ table
 - Great for Performance
- But, bitmap is only for 25, 50 and 75% free
- Potentially lose up to 25% space on each block
- Suggestions:
 - Use ASSM for non-DW databases
 - Use MSSM for DW databases
 - Buffer busy waits not common on DW anyway

Separate Instance and DB Names

- Common Practice:
 - DB_NAME same as Instance Name
- Suggestion:
 - Append “1” after DB Name for Instance, e.g.
 - DB Name: PRODB
 - Instance: PRODB1
 - If you ever need to convert the DB to RAC, you will not need to change the Instance Name
 - No need to change Init.ora, PW File, etc.

Check Listener Log

- Create External Tables on Listener Logs to identify issues, profile users, etc.

- See

<http://www.dbazine.com/oracle/or-articles/nanda14>

Service Names

- Oracle database can be accessed via SID or Service Name
- Conventional TNS Entry

```
prodb1 =  
  (DESCRIPTION =  
    (ADDRESS_LIST =  
      (ADDRESS = (PROTOCOL = TCP)(HOST = prolin1)  
        (PORT = 1521)))  
    (CONNECT_DATA = (SID = PRODB1)))
```

- Service Name

```
(CONNECT_DATA = (SERVICE_NAME = PRODB1))
```

Why Service Names?

- No change in functionality
- Separates use from user, e.g. SCOTT logging from laptop uses service SVC1; but from app server SVC2.
- Enhances resource manager use
- Allows load balancing and failover in RAC, Streams or Data Guard environments
- Allows fine grained failover capabilities
 - Service SVC1 fails from node1 to node2; but SVC2 fails to node3

Remember

- It's *not* a best practice, if it is not justified
- You have to understand *why*; not just *what*
- Best practice needs to be situation-aware
 - Which goes back to “you have to understand”
- Always question whenever someone tells you it's a best practice
- Always spread your own best practices with correct rationale.

Thank You!

Q&A

prolignence.com/downloads.html